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## **NEWSLETTER**

### **MARCH 2017**

**The Annual General Meeting  
of  
TOUR GUIDES WESTERN AUSTRALIA (INC)**  
was held on  
**Saturday, 25 March**  
at  
**Fremantle Prison**  
(World Heritage site)

**The AGM was preceded by the Art Tour,**  
and we were fortunate to have Member Janine Della Bosca as our Tour Guide.

Janine was responsible for developing this very special tour based on her knowledge  
and experience as an art student.

The art work is amazing, thought provoking, and occasionally challenging.

**The following Management Committee Members  
were re-elected/elected unopposed:**

**President:** Cherie Toovey (re-elected)  
**Secretary/Treasurer:** Ellen Bradley (re-elected)  
**Committee Members:** Peter Coyle (re-elected)  
Jeremy Perks (re-elected)  
Phil Rennie (re-elected)  
Lesley Sullivan

**Note: Assistant to Secretary: Carrie Chen (Mandarin Speaking Tour Guides)**

Note: A copy of the Minutes is available from the Secretary on request

## Presidents Report, AGM 2017

Thank you all for coming today and enjoying such an informative and engaging art tour of Fremantle Prison. It is a good chance to meet up and keep learning.

2016 was a busy year for your committee of TGWA. There was continued networking and the value of this was borne out when we were asked to contribute to the Tourism Council's State Tourism Conference by being a presenter in a session on the value of a great guide to the tourism industry. The session was attended by about 200 people.

We have had a great increase in membership this year, with our active membership now at 53, half of which is made up of Mandarin speaking guides who are required to belong to a professional body as part of their ability to work as a guide in Australia to maintain the Approved Destination Status.

To cater to these new members, and provide ongoing professional support the emphasis will be placed on providing Professional Development opportunities this year, which will include:

- a visit to the Hills Forest Discovery Centre,
- Woodloes Cottage,
- an interactive afternoon/evening at Whiteman Park being introduced to the new facilities there,
- a bushwalk/wildflower walk,
- a voice workshop and
- a Christmas catch up.

Everyone is encouraged to attend as many of these as possible as the cost is subsidised by your yearly fees. Your yearly membership fee also pays for our membership of Tourism Council WA, FACET and GOA, so your continued support is vital to us.

I would like to personally thank your hardworking Committee. We meet once a month and there is always business to attend to, so be assured your Tour Guides Association is a vibrant, active group working on your behalf.

As a part of this growth that we are looking forward to, we will be making a very significant announcement very soon. We are just waiting for the final sign off on the paperwork and then we will share with you all a very exciting and significant boost in the story of TGWA. Thank you all again for your support for TGWA, your Committee and for me as President. Everyone is a valuable part of this organisation.

Thank you

*Cherie Toovey*

## **ALL MEMBERS PLEASE NOTE**

### **The following was unanimously agreed at the AGM**

That TGWA include a requirement for Membership of Tour Guides WA that **at least 2 Professional Development activities must be undertaken every year.**

Evidence of participation in an appropriate PD activity must be provided and will be recorded by TGWA throughout the year.

PD opportunities are also provided by FACET, Tourism Council, Tourism WA and Heritage Council.

## **WA TOURISM SHINES AT NATIONAL AWARDS**

### **Gold Medals:**

Horizontal Falls Seaplane Adventures  
(Adventure Tourism)

The Beach House at Bayside, Albany  
(Hosted Accommodation)

### **Silver Medals**

Como The Treasury (new Tourism business)

Margaret River Busselton Tourism Association  
(Visitor Information Services)

Top Drop Tours (Tour & Transport Operators)

Sail Ningaloo (Ecotourism)

### **Bronze**

ADAMS (Major Tour & Transport Operators)

Horizontal Hotel (Unique Accommodation)

Mandurah Crab Fest (Major Festivals & Events)

Sandalford Wines (Tourism Restaurants &  
Catering Services)

## **The North West remembers WWII history Anzac Day, 25 April, 2017**

The region is commemorating the 75<sup>th</sup> anniversary of World War II air raids and other wartime events.

From Marble Bar to Kalumburu, Onslow to Wyndham, Broome to Port Hedland - communities in the Pilbara and Kimberley played a key role in WWII operations.

### **Sites and memorials include:**

- flying boat wreckage in Roebuck Bay,
- Japanese air raid on Broome, March 1942,
- remains of the secret airfield at Corunna Downs near Marble Bar,
- Mission Museum and aircraft at Kalumburu
- wireless station at Parry Lagoons near Wyndham
- memorial at Whim Creek to the 5 Lockyer brothers and other indigenous defence personnel.

## **WA to Host Qantas Australian Tourism Awards in 2018**

The event will bring around 800 industry tourism leaders from across the country to WA.

### **Wilderness Ocean Walk (WOW)**

A new 6.2km coastal path in Denmark has opened, providing a direct link from Ocean Beach to William Bay National Park for both walkers and cyclists. The path connects Lights Beach, Back Beach and the Denmark Community Windfarm along with the spectacular Wilson Head Reserve.

## **Anzac Day Service, 25<sup>th</sup> April**

“At the going down of the sun”

Anzac Cottage, 38 Kalgoorlie Street,  
Mount Hawthorn  
One hundred and one years old this year

Built in a day  
as a memorial to the soldiers who died in the  
Gallipoli campaign,  
and  
as a home for one of the wounded returning  
men.

**. Open for viewing 3-6 pm  
Service being held late in the afternoon**

**Shell Beach in Shark Bay**  
is the only Australian beach  
to be included in  
The National Geographic  
21 Best Beaches in the World

Camping facilities at  
**Lucky Bay, Esperance**  
will be expanded this year to include  
8 to 10 premium campsites  
with their own deck or verandah, their own  
ablutions and camp kitchen.

**Swan River Seaplanes**  
provide return day trips for up to 12  
passengers from Perth to Margaret River,  
with spectacular views at low altitude.

Passengers tour wineries and attractions  
before returning to Perth.

According to Trip Advisor, Western Australia  
is home to almost a 3<sup>rd</sup> of Australia's top 25  
beaches, including:

- Exmouth's pristine Turquoise Bay
  - Broome's Cable Beach
- Denmark's picturesque Green Pool
  - Cape Le Grand National Park,  
Esperance

**Sculpture By The Sea**  
attracted 79 sculptors  
49 Australians (31 from Western Australia)  
to this years exhibition  
at Cottesloe Beach

## **DATES FOR YOUR DIARY**

**State Heritage and History  
Conference**  
12 May, Perth Concert Hall

**Albany to Host 2017  
Regional Tourism Conference**  
September 11-13

**FACET 2017 Conference**  
**Celebrating Our Parks**  
Government House Ballroom  
Wednesday, 11 October 2017

Perth has been chosen as the host city for  
**Australian Tourism Export  
Council's**  
*Meeting Place*  
20-23 November 2017

**Global Eco Conference**  
Adelaide, South Australia  
27-20 November

**Bunbury's Koombana Bay**  
revitalisation includes an amphitheatre,  
renovated kiosk, playground, picnic areas  
and pop-up areas for markets and food  
trucks as well as universal access to the  
beach and improved parking.

**Ningaloo Marine Park**  
A trial enabling visitors to swim with  
humpback whales will continue for a second  
year in 2017.

Preliminary results from August to  
November in 2016 indicate 1,644 people  
participated in the experience, and a social  
research study also gave positive results.

## TOUR GUIDE TRAINING: Global Gypsies

To help train new guides, award-winning touring and training company, Global Gypsies ran another of their Tour Guide Training Courses in December 2016.

They used the new campground at Yanchep National Park as the venue for the 3 day, live-in training session. The program combined workshops in a “bush classroom” with lectures in a conference room and numerous hand-on activities such as guided bush walks, ‘mock’ bus tours and participative catering for the group.

Facilitators were Jeremy Perks and Jan Barrie of Global Gypsies and Cherie Toovey, President of Tour Guides WA, with guest speakers Matt Bambach (Kimberley Safaris), Ryan Mossny (Two Feet & a Heartbeat), Derek Nannup (DPaW) and Rusty Creighton (2016 Tour Guide of the Year).



The course was fully booked with a wait list and another session will be held later this year.

